



ParentZone

Your guide to accessing
your child's account
and their learning
journey.



ParentZone
Partnership in your Pocket

Accessing ParentZone

Shortly after your child has started, you will receive an email to one or both of your registered email addresses. This email will allow you to create a password and access ParentZone.

You can download apps for ParentZone for both Android and iOS devices. Just head on over to the respective app store and search for '*ParentZone*'.

If you do not have a device to download the app to, you can access ParentZone online by visiting.

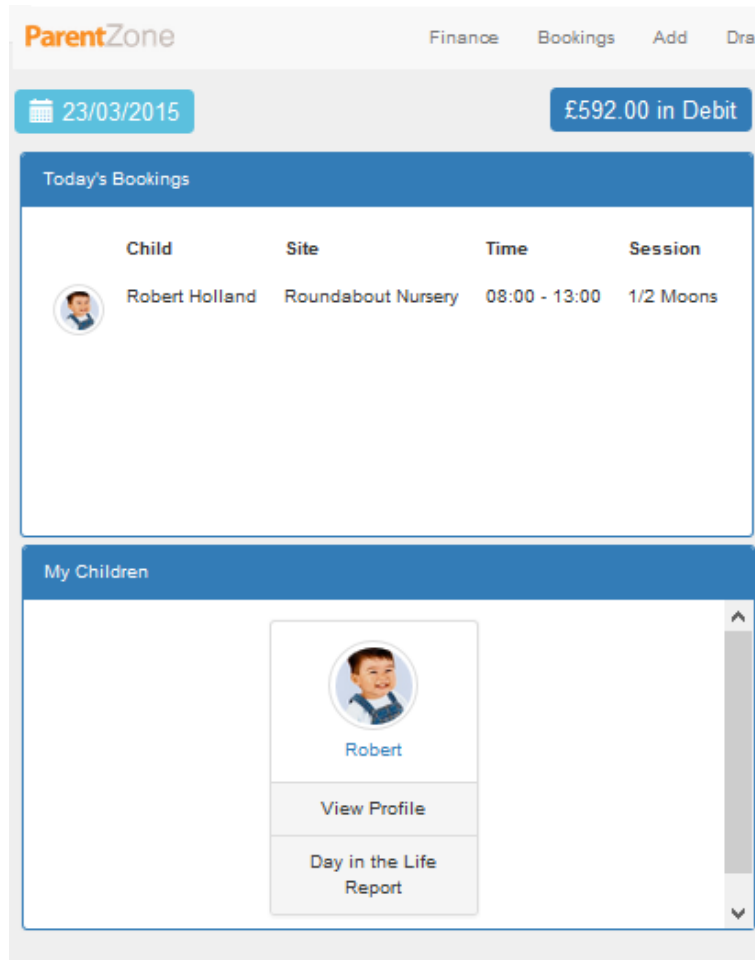
www.parentzone.me

This will allow you to view your account.



Home Screen

The first thing that you'll see when you log in is the sessions you have booked for your child at nursery, your current balance and a link to your child's record.



The screenshot displays the ParentZone Home Screen. At the top, the ParentZone logo is on the left, and navigation links for Finance, Bookings, Add, and Draft are on the right. Below the header, a date selector shows 23/03/2015, and a balance indicator shows £592.00 in Debit. The main content area is divided into two sections. The first section, titled 'Today's Bookings', contains a table with columns for Child, Site, Time, and Session. The second section, titled 'My Children', features a profile card for a child named Robert, including a photo, name, and links to 'View Profile' and 'Day in the Life Report'.

Child	Site	Time	Session
 Robert Holland	Roundabout Nursery	08:00 - 13:00	1/2 Moons

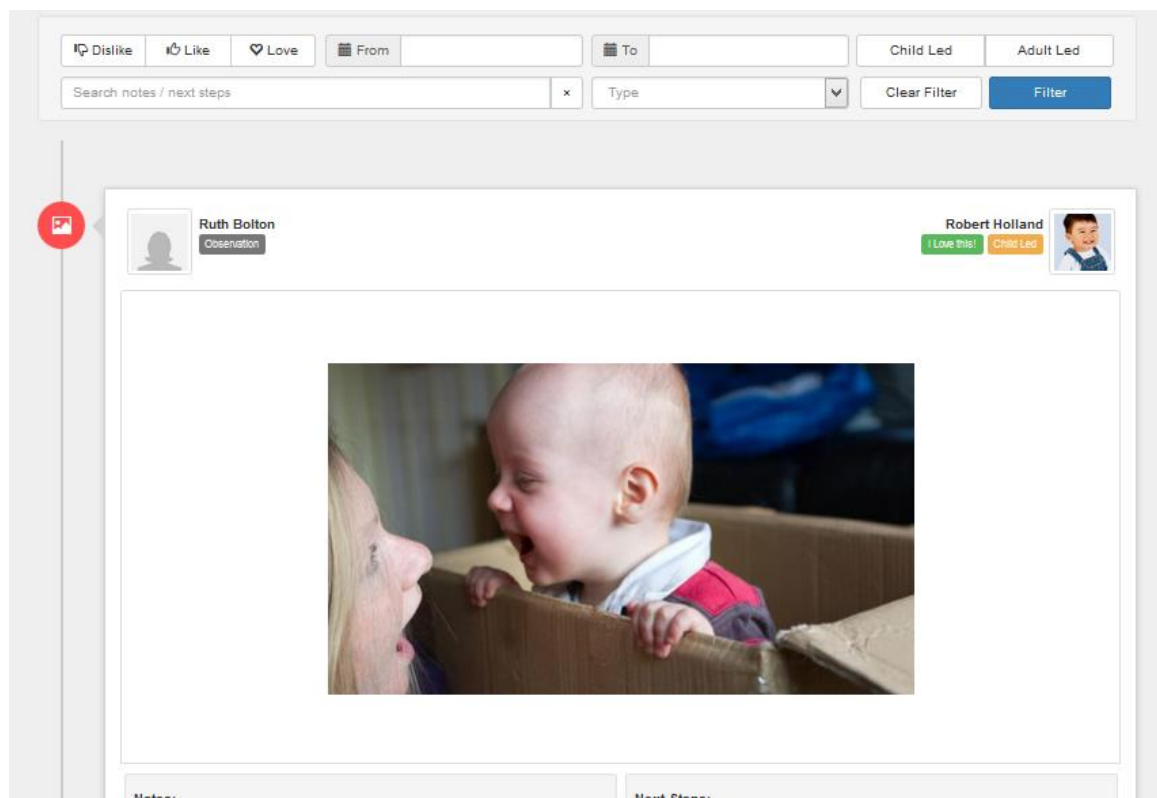
My Children


Robert
[View Profile](#)
[Day in the Life Report](#)

Your child's timeline

The timeline is the heartbeat of ParentZone, allowing you to see all the fun things the children have been doing at nursery! To access it simply click on the *'Timeline'* tab at the top of the screen.

You can select which of your children to see moments for, choose dates and off you go! You can press on each of the moments to see more, enlarge the photos or play the video – you're going to have a great time!



Your child's bookings

Here you can see the sessions you have booked for your child at nursery.

In the future you'll be able to request additional days this way but for now you can use it to see what sessions you've got coming up.

Monthly Weekly

All Children

Previous

February 2015

Next

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
						1
2	3	4	5	6	7	8
Robert 08.00 - 12.00	Robert 08.00 - 12.00	Robert 08.00 - 12.00				
9	10	11	12	13	14	15
Robert 08.00 - 12.00	Robert 08.00 - 12.00	Robert 08.00 - 12.00				
16	17	18	19	20	21	22
Robert 08.00 - 12.00	Robert 08.00 - 12.00	Robert 08.00 - 12.00				
23	24	25	26	27	28	
Robert 08.00 - 12.00	Robert 08.00 - 12.00	Robert 08.00 - 12.00				

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Adding moments from home

We'd love it if you could be involved with your child's timeline and so you've got the opportunity to contribute your own moments, noting down all the fun things you do at home with your children!

To do this, click on the 'Add' button at the top of the screen. This will then take you to a page where you can add photos or videos and write a little something about what you were doing.


Robert ...

09:5123/03/2015

 Take Photo

 Take Video

 Browse Media



20140905_141329.jpg

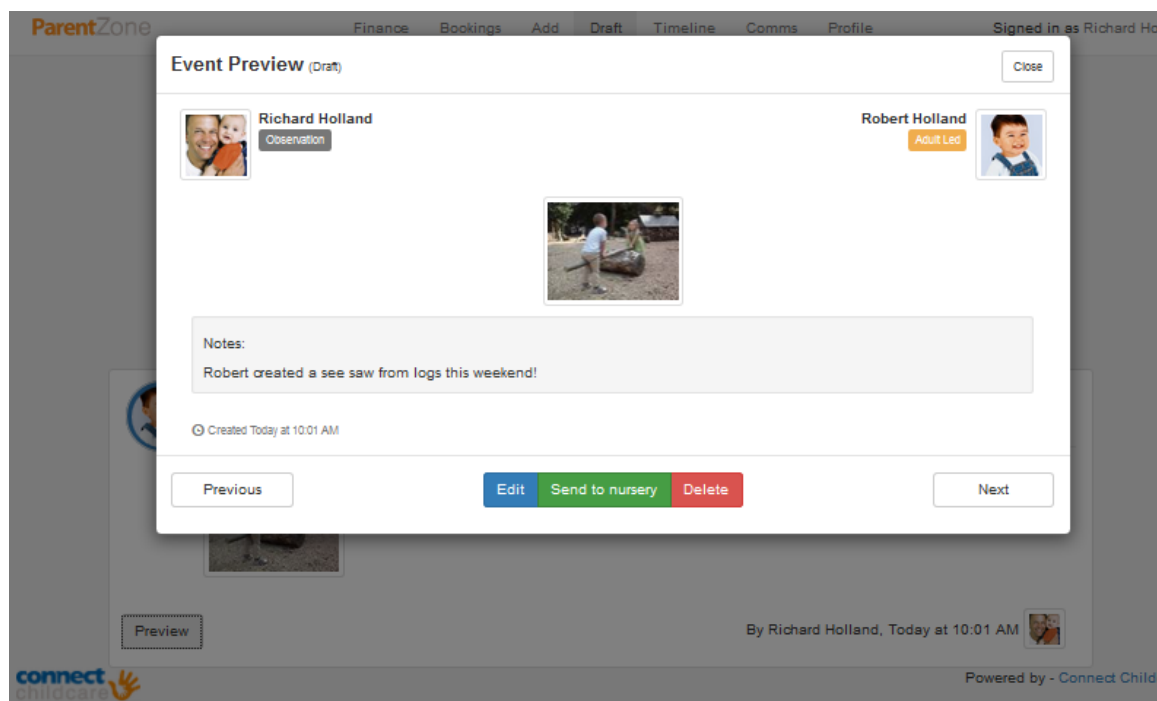
Delete

Robert created a see saw from logs this weekend!

You can choose one or more of your children on the left, adding as many photos or videos as you would like and letting us know what you think of the moment!

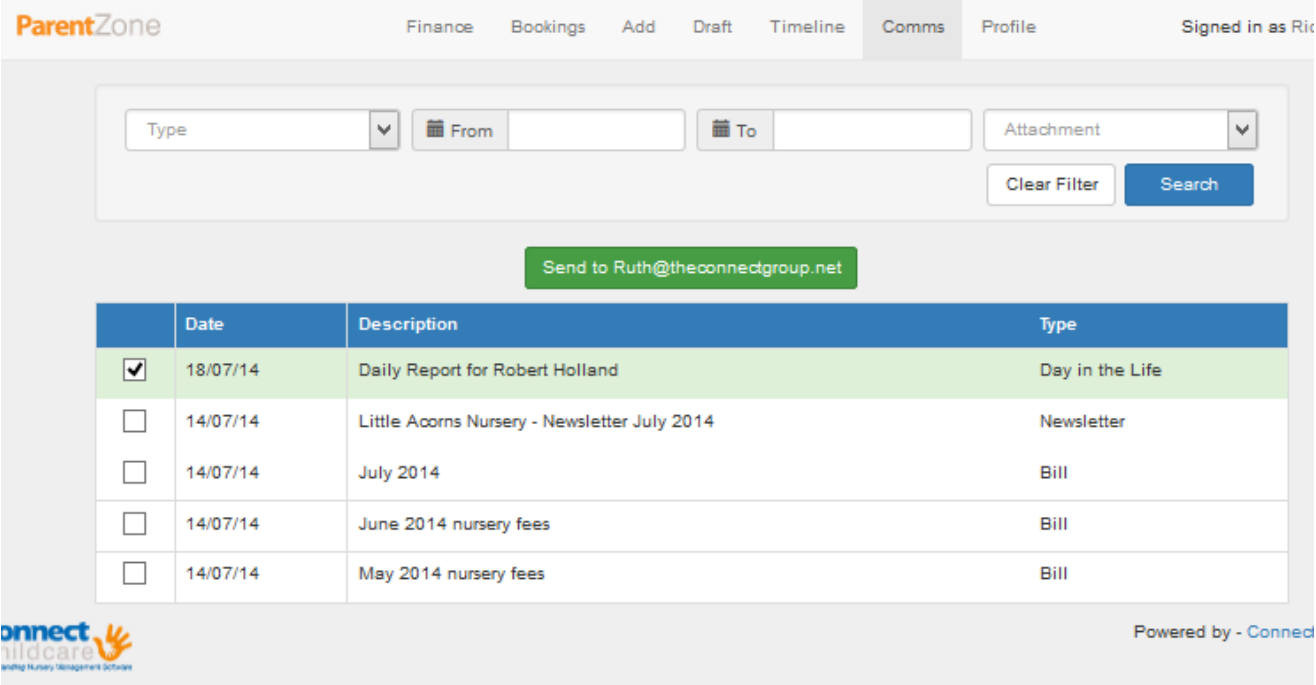
When you save your moment it will save to a '*draft*' folder, which you can access via the top tab. This will allow you to come back to it and make any last edits before previewing and pushing the '*send to nursery*' button. We'll then get your moment at the nursery and can upload it to your child's timeline!

Note: your moments will remain in drafts until you send them to us, so remember to go to the drafts tab and send them on!



Calling all comms

You'll also find a 'Comms' tab at the top of the page. By clicking on this, you'll be able to see all of the different documents that have been sent out to you and have them re-sent to your email address, just in case you missed them.



The screenshot shows the 'ParentZone' interface with the 'Comms' tab selected. At the top, there are navigation tabs: Finance, Bookings, Add, Draft, Timeline, Comms, and Profile. The user is signed in as 'Rick'. Below the tabs is a filter bar with fields for 'Type', 'From', 'To', and 'Attachment', along with 'Clear Filter' and 'Search' buttons. A green button labeled 'Send to Ruth@theconnectgroup.net' is positioned above a table of communications.

	Date	Description	Type
☒	18/07/14	Daily Report for Robert Holland	Day in the Life
☐	14/07/14	Little Acorns Nursery - Newsletter July 2014	Newsletter
☐	14/07/14	July 2014	Bill
☐	14/07/14	June 2014 nursery fees	Bill
☐	14/07/14	May 2014 nursery fees	Bill

At the bottom left is the 'connect childcare' logo, and at the bottom right is the text 'Powered by - Connect'.

Your details

You can update any of your personal details on your account by clicking on 'Profile' at the top. Simply click on what you want to change, make the necessary modifications and press 'save changes'. These changes will be sent over to the nursery who can then confirm them on your account – it's as easy as that!

Account Details



Richard Holland

Log outLog out and forget me

Contact Details

Mobile: ☒ ☐

Work: 0844 37 111 37

Email: Ruth@theconnectgroup.net

Home: 0844 37 111 37

Address Details

Address Line 1: Liverpool Road

Address Line 2: Rose Grove

Town: Burnley

City: Lancashire

County: Empty

Postcode: BB12 6HH

Save Changes

Change password

Security Questions

Extra Security

To put an extra security measure in place, you can set your own security question and answer, which will be used if you ever forget your password.

Select '*Profile*' from the menu, and scroll down to select '*Security Question*'. You will then be asked to set yourself a question and answer to protect your log in.

Note: Without a security question you will need to contact the nursery in order to reset your password.

Change password

Security Questions

i Setting a secret question will help you to recover your account if you forget your password.

Question

Answer

Save

Finance

You can also access your finance account through ParentZone – simply click on the *'Finance'* tab at the top at the screen and you can view all the latest invoices and payments for your children. By clicking on the invoice you can see a breakdown of charges for that month.

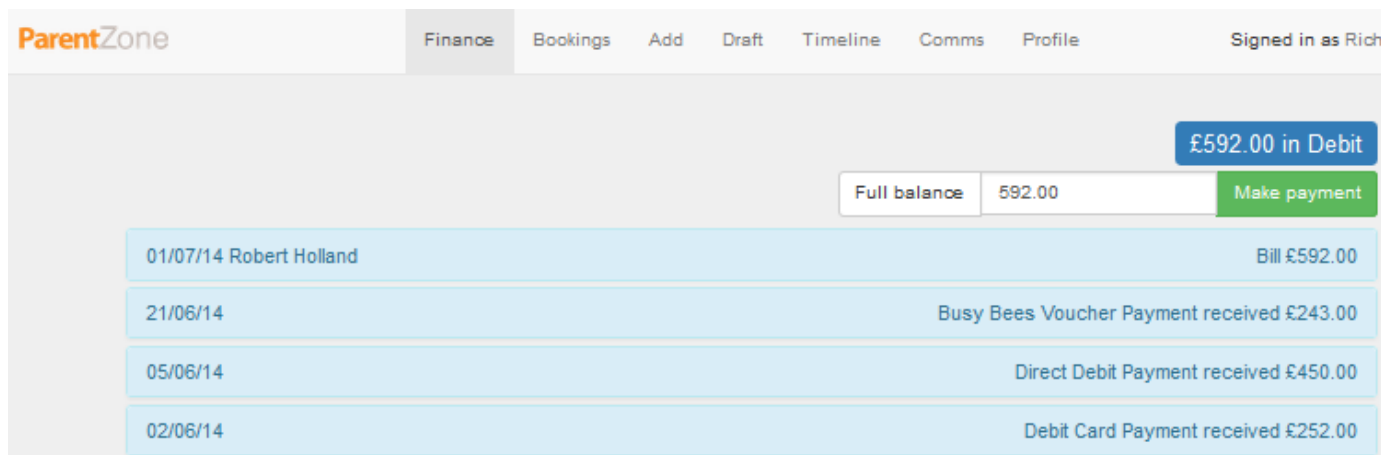
		£592.00 in Debit
Full balance		Make payment
01/07/14 Robert Holland	Bill £592.00	
21/06/14	Busy Bees Voucher Payment received £243.00	
05/06/14	Direct Debit Payment received £450.00	
02/06/14	Debit Card Payment received £252.00	
01/06/14 Robert Holland	Bill £945.00	
21/05/14	Busy Bees Voucher Payment received £243.00	
05/05/14	Direct Debit Payment received £657.00	
01/05/14 Robert Holland	Bill £900.00	
21/04/14	Busy Bees Voucher Payment received £243.00	
05/04/14	Direct Debit Payment received £657.00	
01/04/14 Robert Holland	Bill £900.00	

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Make a payment

You can make payments straight from your app to clear any outstanding balances. (If your nursery has the payment option) Simply type in the amount you wish to pay and select '*Make payment*'.

This will take you to a secure payment screen where you can enter your card details and send payment straight over to the nursery.



The screenshot shows the ParentZone app interface. At the top, there's a navigation bar with the ParentZone logo and tabs for Finance, Bookings, Add, Draft, Timeline, Comms, and Profile. The user is signed in as Rich. The main content area displays a payment summary with a blue button for '£592.00 in Debit', a 'Full balance' label, a text input field containing '592.00', and a green 'Make payment' button. Below this is a list of transactions:

Date	Description	Amount
01/07/14	Robert Holland	Bill £592.00
21/06/14	Busy Bees Voucher Payment received	£243.00
05/06/14	Direct Debit Payment received	£450.00
02/06/14	Debit Card Payment received	£252.00